

HUNTS PLUMBSTORE

REFUND AND RETURN POLICY

We accept returns within 14 days from purchase date.

Customers must pay return charges for incorrectly ordered items or if they wish to exchange the item if in perfect condition . The product must not have been used or installed and packaging must be in perfect condition .Packaging must not be ripped or damaged in any way and must have the same tape applied.

Products must be returned too Hunts Plumbstore ltd and then an inspection will occur prior too a credit being raised.

Unfortunately some items are non- refundable.

Anything that has been ordered to a specific requirement ,is personalised or cannot be resold due too a bespoke element for example

. Special orders ,items that have been ordered in specifically for your order

To avoid disappointment please check whether an item can be cancelled or returned before ordering .

Hunts Plumbstore cannot be held responsible for items damaged when returned too us.

All products must be individually checked prior too installation for any defects . Please notify us immediately within 24 hours of delivery of any defects or damage .No claims can be made on defects known before/during installation too products that have been installed.

All products should be inspected for quality and defects PRIOR too arranging any kind of installer .Products are sold as DIY products and no claims for fitting costs or consequential loss will be entertained .Warranty on products cover product replacement only on the event of a successful claim.

Returns are subject too a 30% re-stocking charge.